

HEREFORDSHIRE PRIMARY CARE TRUST UPDATE

Report By: Director of Integrated Commissioning

Wards Affected

County-wide

Provider Services Review

Background

1. The Provider Services Review was initiated to:
 - propose models of care for health and social care services in Herefordshire that would deliver excellent outcomes and user/patient experience;
 - refine the proposed models and identify the workforce activity and financial consequences, to guide investments and service development;
 - propose an organisational configuration that sustainably supports the delivery of the proposed models of care.
2. The first stage of the work, the development of initial proposals for models of care, was completed last year in conjunction with the Health Services Management Centre and reported to the December meeting of this Committee.

Current position

3. Since December, the future service models and high level process maps have been developed and refined in a common format in conjunction with smaller groups of staff. The models of care are high level care pathways, providing an overview of the principles and steps in the individual's journey, and best practice models.
4. To ensure that wider reference groups have the opportunity to comment the models have been posted on both Council and PCT intranet pages since 3rd March, with links to a discussion forum. Hard copies have also been made available for display and comment at community venues.
5. From these models key themes and issues to be addressed are being identified. This will inform commissioning and organisational plans.

Next Steps

6. Once the models are agreed a programme plan will be developed to deliver any agreed organisational change and development, as well as the commissioning implications and more detailed care pathway delivery.

BACKGROUND PAPERS

- None

Further information on the subject of this report is available from
Dr Ian Williams, Director of Integrated Commissioning, on 01432 383419